Student Charter

AUB is a specialist university with an international reputation in art, design, media and performance, working with professional partners to create excellence, relevance and impact.

AUB courses at foundation, undergraduate and postgraduate levels are characterised by learning through practice, building experiential knowledge of creative subjects through the development of skills and techniques which are contextualised through reflection and critique.

AUB values are Collaborative; Connected; Innovative; Passionate.

This charter sets out AUB's commitment to provide you with a high quality educational experience. We encourage you to work in partnership with AUB to take full advantage of the opportunities available to you and realise your full potential.

AUB's Responsibilities

Throughout your course you may expect to:

- receive a high standard of teaching, assessment, advice and guidance from appropriately qualified staff
- have access to the learning resources you need to support your studies
- have access to personal guidance and support from AUB services
- have a clear understanding of your course content and structure
- have clearly defined assessments, marked fairly and returned with developmental comments within an agreed timescale
- receive support and guidance in developing the skills needed for successful study and progression to employment within your chosen profession
- be treated fairly, with dignity and respect
- have the opportunity to express your views on the quality of teaching, services and facilities
- receive guidance on careers and future progression routes
- have access to accurate information about your course and AUB policies, including complaints and appeals procedures

AUB Students' Union Responsibilities

Throughout your course you can expect AUBSU to:

- represent the interests of students within AUB, locally and nationally
- ensure that students are aware of their rights
- support students in participating in the opportunities offered by AUB and AUBSU
- provide social events, clubs and societies
- ensure that AUBSU officers are elected fairly and democratically, in accordance with the AUBSU constitution

Student Responsibilities

Throughout your course you will be expected to:

- take responsibility for your work and actions
- attend regularly and punctually
- commit yourself to work and study outside formal teaching time
- complete your assignments within the agreed timescales
- comply with AUB regulations and policies, including those governing attendance and student conduct
- conduct yourself responsibly and show consideration and respect towards staff, fellow students and members of the local community
- show consideration and care for AUB's environment, equipment and facilities
- Treat others with courtesy, tolerance and respect, embracing diversity
- Conduct yourself in a professional manner, whether face to face or online
- Ensure that all personal relationships are grounded clearly in consent

The Student Code of Conduct sets out your responsibilities in more detail.

You should ensure that you are aware of all policies, procedures, regulations and guidelines published by AUB and AUB Students' Union. Copies of all documents are available on the AUB student portals.

Arts University Bournemouth is committed to the provision of a working and learning environment founded on dignity, respect and equity where unfair discrimination of any kind is treated with the upmost seriousness. It has developed and implemented an EDI Action Plan to guide work in this area. All the University's policies and practices are designed to meet principles of dignity, respect and fairness, and take account of the commitments set out in the EDI Action Plan. This Charter has been subject to an equality impact assessment to ensure consideration with regard to the provisions of the Equality Act 2010.

Date of last EIA review: July 2024